

July 30, 2012

## Comments of The UPS Store 0747

To: The Postal Regulatory Commission (PRC) concerning Docket # MC2012-26

I am the owner of a The UPS Store franchise in Mesa, Arizona. I am a small business owner that works hard to compete in my marketplace. I do not feel that the proposed changes to the P.O. Box by the USPS are fair in terms of competition. I believe this gives the USPS an unfair competitive advantage vs Commercial Mail Receiving Agents (CMRA's) on the following points:

- Your requirement to handle mail for six months for departed or cancelled customers.
- The inability for PMB customers to file a change of address form with the USPS once their contract has ended.
- The inability for PMB customers to get the same free forwarding service offered to PO Box customers with the USPS.
- The forced use of a "PMB" or a "#" designator for CMRA customers.

I thank you for allowing me the ability to file my complaint in regards to this subject matter before you make your determination.

Sincerely,

Vicki Chavarria  
Owner  
The UPS Store #0747  
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